

CHARLOTTE-MECKLENBURG POLICE DEPARTMENT CITIZENS' GUIDE

2017 Edition July, 2017

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IMPORTANT PHONE NUMBERS

City of Charlotte	
City of Charlotte Housing Authority	704-336-5183
City CATS Bus and Transit Information	704-336-7433
City Community Relations	704-336-2424
City Manager/ Mayor's Office	704-336-2241
	Call 311
Housing, graffiti, zoning, non-residential building code, health & sanitation violations that occur M-F 8am-5pm (violations that occur at night and on the	
forwarded to CMPD by Code Enforcement/311)	
Charlotte-Mecklenburg Zoning Administration	704-353-1132
Charlotte Department of Transportation (CDOT)	6-4119 or 311
Traffic management, parades and road races, pothole repair, right-of-wa	y hazards, speed
humps, bicycle program, block closings, road signs, beer and wine permithing haccident locations, street lights, urban street design, pedestrian programd towing	
PARK IT	704-375-5392
Onstreet parking, metered parking spaces	.704-070-0002
City Community & Commerce Division	Call 311
Business corridor & neighborhood revitalization, quality of life, energy reso	
development and training	,
City Housing Services	Call 311
Affordable housing, rehabilitation, homeowner assistance, emergency hou	ısing,
homeless assistance	
City Solid Waste Services	Call 311
collection of: bulky items, garbage, recycling and yard waste, dead animal	
Mecklenburg County Solid Waste Services	
O 1	704-336-2205
Annexation, public improvements, flood plains and watershed, land use, n	
organization, rezoning, transportation planning, urban design and develop	
City Small Business INClusion Contracting opportunities, certification and seminars, corridor revitalization	704-336-5066
Charlotte-Mecklenburg Storm Water Services	Call 311
Inspection for drainage problems, resolution of flooding problems, cleaning	
drainpipes, catch basins and culverts, repairing sinkholes, mapping and m	
development of floodplains, preserving natural stream channels and flood	
Charlotte Water – Water and Sewer	Call 311
Conservation and management, water treatment facilities, laboratory services and	testing
Dispute Settlement Program	
Mediation for: Landlord / Tenant relations; Truancy, Self-referral, Magistra	te complaints
Mecklenburg County	
ABC Board3333 N. Tryon Street704-731-5900fax.	704-333-6313
Board of Elections	
MEDIC - Reception	
Parks and Recreation	
Public Library	
Register of Deeds	

General Court Information	.704 686-0400
Clerk of Superior Court Office Administration	704 686-0100
Juvenile Court	704-686-0620
Jury Service	704 686-0195
Civil Small Claims	704 686-0520
Small Claims Filing Information	704 686-0560
Traffic Citations/Criminal Court	. 704 686-0600
Family Court	704-686-0200
Court Case Flow Management	704-686-0185
<u>District Attorney's Office</u>	
Sheriff's Office (Irwin Carmichael). Public Information Office (Anjanette Grube)	980-314-5170
<u>Charlotte Fire Department</u> Headquarters	704-336-4147
Fire Prevention	
Media and Public Affairs Office	
Recruiting	704-336-2979
Or email cfdrecruiting@charlottenc.gov	
Domestic Violence and Victim Assistance	
Safe Alliance (victim compensation, rape crisis & DV counseling)	704-332-9034
· ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	1-877-627-2826
· · · · · · · · · · · · · · · · · · ·	1-800-799-7233
Rape Crisis Assistance (24-hrs)	704-375-9900
Domestic Violence Shelter (open 24 hrs. counseling, referrals and housing)	
Protective Order Information Line	
Mecklenburg County Community Support Services	
Programa Confianza (Battered Latina Program)	
Child Services (CARE & HERO)	
NOVA (New Options for Violent Actions)	
(batterers' education program; educational groups; Spanish and English groups)	
Domestic Violence Speakers Bureau (DVSB.Charmeck.org)	704-432-1568
<u>Drug or Alcohol Dependency/ Medical Intervention</u>	
Alcoholics Anonymous	
Al-Anon/Alateen704-523-1159/877-5	
CMC-Behavioral Health Center	18-2065 toll-free
(substance abuse and mental health services)	
Chemical Dependency Ctr. Char-Meck (Anuvia)	
Narcotics Anonymous	
Suicide Prevention Lifeline	3-TALK (8255)
Assistance and Need Services	70.4.400.0000
Child Support Enforcement	
Crisis Assistance Ministries	704-371-3001
(financial counseling, assistance with food, shelter, and clothing)	704 226 0040
Health Department (Child Abuse)	
(Public Information Line)	
Mecklenburg County Bar Lawyer Referral Services	
•	704-971-2021
(legal assistance in civil matters for low-income persons)	704 276 1600
Legal Services of Southern Piedmont	
Social Services	
(for public assistance with food and medical needs)	104-330-3000
United Way Agencies (24 hour line)	1_888_802_1162
lust 1 Call information and assistance for seniors and adults with disabilities	

Foreign Language (Immigrant) Resources	
Latin American Coalition	704-531-3848
Carolina Refugee Resettlement	704-535-8803
The International House	704-405-0962
Legal Aid of North Carolina's Battered Immigrant Project	866-204-7612
Legal Services of Southern Piedmont Immigrant Justice Program	704-376-1600
Mexican Consulate in Raleigh	1-877-639-4835
moxical concatate in ratiogram	1 077 000 1000
Juvenile Services / Intervention	
Juvenile Crime Prevention Council	704-336-7662
CMPD Youth Crime	
CMPD Youth Diversion Program CMPD Domestic Violence Unit	
Child Protective Services (reporting child abuse or neglect)	` ,
DJJDP (Dept. of Juvenile Justice and Delinquency Prevention)	704-330-4338
(refer parents here for runaways and undisciplined youths for assistance	∌)
State Agencies	
Alcoholic Beverage Commission704-333-6313 (fax)704-731-590	
Alcoholic Law Enforcement (District VI)	
Department of Motor Vehicles (DMV) Customer Service	
Driver's License704-547-5786, 704-527-2562, 704-547-578	
Tags	2, 704-535-2525
Enforcement	704-547-5777
Probation/Parole aka Community Corrections	704-342-6836
State Bureau of Investigations	
(toll free crime tips)	
State Highway Patrol 8446 N Tryon St	704-331-3300
Social Services (DSS)	
3001a1 361 VICES (D33)	
30ciai 3ervices (D33) 104-330-3000 01 104-330-CARE 0	
U.S. Government Agencies:	or 704-336-2273
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator	or 704-336-2273 1-202-282-8000
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	or 704-336-2273 1-202-282-8000 1-800-375-5283
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366)
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050
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U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366)
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U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504 1-877-TIP-HSUS 704-377-0534
U.S. Government Agencies: U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504
U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504 1-877-TIP-HSUS 704-377-0534 OR CALL 311
U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504 1-877-TIP-HSUS 704-377-0534 OR CALL 311 980-343-6030
U.S. Department of Homeland Securitycitizen lineoperator U. S. Immigration Customer Service	1-202-282-8000 1-800-375-5283 704-350-8000 704-442-8370 1-800-829-1040 704-672-6100 704-716-1830 704-770-2050 1-888-723-3366) 1-800-452-2777 1-800-752-7504 1-877-TIP-HSUS 704-377-0534 OR CALL 311 980-343-6030

Elected Officials

NC Governor

Roy Cooper Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301 Phone: (919) 814-2000 Governor.office@nc.gov

United States Senator

Richard Burr 217 Russell Senate Office Building Washington, DC 20510 202-224-3154 www.burr.senate.gov

United States Senator

Thom Tillis G55 Dirksen Senate Office Building Washington, DC 20510 202-224-6342 www.tillis.senate.gov

US House of Representatives District 8

Richard Hudson
429 Cannon House Office Building
Washington, DC 20515
Phone: 202-225-3715 or (Concord office) 704-786-1612
hudson@mail.house.gov

US House of Representatives District 9

Robert Pittenger 224 Cannon House Office Building Washington, DC 20515 Phone: 202-225-1976 or (Charlotte Office) 704-362-1060 pittenger@mail.house.gov

US House of Representatives District 10

Patrick McHenry 2334 Rayburn House Office Building Washington, DC 20515 202-225-2576 or (Gastonia Office) 828-327-6100 http://mchenry.house.gov

US House of Representatives District 12

Alma Adams
222 Cannon House Office Building
Washington DC 20515
202-225-1510 or (Charlotte Office) 704-344-9950
http://adams.house.gov

Charlotte City Council

Charlotte Mayor Jennifer Roberts

Phone: 704-336-2241

E-mail: mayor@charlottenc.gov

Mayor Pro Tem Vi Lyles

Phone: 704-336-3431

Email: vlyles@charlottenc.gov

At-Large Council Member Claire Green Fallon

Phone: 704-336-6105

E-mail: cfallon@charlottenc.gov

At-Large Council Member Julie Eiselt

Phone 704-336-4099

E-Mail: julie.eiselt@charlottenc.gov

At-Large Council Member James Mitchell

Phone: 704-509-6141

E-mail: James.Mitchell@charlottenc.gov

District 1 Representative Patsy Kinsey

Phone: 704-336-3432

Email: pkinsey@charlottenc.gov

District 2 Representative Carlenia Ivory

Phone: 704-336-7185

E-mail: carlena.ivory@ci.charlotte.nc.us

District 3 Representative LaWana Mayfield

Phone: 704-336-3435

Email: lmayfield@charlottenc.gov

District 4 Representative Gregory A. Phipps

Phone: 704-336-3436

E-mail: gaphipps@charlottenc.gov

District 5 Representative Dimple Aimera

Phone: 704-336-2777

E-Mail: dimple.ajmera@charlottenc.gov

District 6 Representative Kenny Smith

Phone: 704-336-3433

E-mail: krsmith@charlottenc.gov

District 7 Representative Edmund H. Driggs

Phone: 704-432-7077

Email: edriggs@charlottenc.gov

Terms expire December 2017

Office of the Mayor Charlotte City Council 600 East 4th Street Charlotte, NC 28202-2244

City Manager Marcus D. Jones

Charlotte-Mecklenburg Government

Center

600 East Fourth Street

Charlotte, North Carolina 28202

704-336-2241 (Phone) 704-336-6644 (Fax)

Email: marcus.jones@charlottenc.gov

Board of County Commissioners

Chair, Commissioner Ella Scarborough, At-Large

Phone: 980-314-2879 Fax: 704.336.5887

E-mail: Ella.Scarborough@mecklenburgcountync.gov

Commissioner Pat Cotham, At-Large

Phone: 704.336-2472 Fax: 704.336.5887

E-mail: Pat.Cotham@mecklenburgcountync.gov

Commissioner Trevor Fuller, At-Large

Phone: 704.336.2472 Fax: 704.336.5887

E-mail: Trevor.Fuller@mecklenburgcountync.gov

Vice-Chair, Commissioner Jim Puckett – District 1

Phone: 980-314-2876 Fax: 704.336.5887

E-mail: Jim.Puckett@mecklenburgcountync.gov

Commissioner Vilma Leake - District 2

Phone: 704.336.2472 Fax: 704.336.5887

E-mail: Vilma.Leake@mecklenburgcountync.gov

Commissioner George Dunlap – District 3

Phone: 704.336.2472 Fax: 704.336.5887

Email: George.Dunlap@mecklenburgcountync.gov

Commissioner Dumont Clarke - District 4

Phone: 704.996.6126 Fax: 704.336.5887

E-mail: DumontClarke@mvalaw.com

Commissioner Matthew Ridenhour - District 5

Phone: 704.336.2472 Fax: 704.336.5887

E-mail: Matthew.Ridenhour@mecklenburgcountync.gov

Commissioner Bill James - District 6

Phone: 704.336.2472 Fax: 704.336.5887

E-mail: Wjames@carolina.rr.com

County Manager Dena Diorio

Phone: 980-314-2900 Contact: Chris Peek

Deputy County Manager/Chief of Staff

E-mail: Rossana.Seitter@mecklenburgcountync.gov

CMPD R&P 8

Terms Expire December 2018

Mecklenburg County Commissioners/Manager's Office 600 East 4th Street Charlotte, NC 28202

CONTACTING POLICE

CHIEF OF POLICE, KERR PUTNEYINTERNAL AFFAIRS BUREAU		
♦ SOUTH DIVISION 8050 Corporate Center Drive, Suite 100, 28226Sgt. Office PROVIDENCE DIVISION	704-544-4835	
715 N Wendover RoadSgt. Office Office ❖HICKORY GROVE DIVISON	704-336-2878	
5727-A N. Sharon Amity Road Office ❖INDEPENDENCE DIVISION	704-336-3192	
9315 #G Monroe Road Office ❖WESTOVER DIVISION	704-336-2890	
	704-432-2442	
2227 Westinghouse Blvd	00, 7806, 7866	
119 E. Seventh St. Suite 2BSgt. Office	704-336-5729	
3505 Central AvenueSgt. OfficeSgt. Office	704-336-8536	
8401-120 University Executive Park Drive, 28262	32-3900, 3964	
4045-B North Tryon Street, 28206 (Sugar Crk. Serv. Center) 704-33 ❖METRO DIVISION	6-8398 or 8397	
1118 Beatties Ford RoadSgt. OfficeSgt. Office	704-336-8300	
4150 Wilkinson Blvd	704-398-6795	
4150 WILKINSON BLVDInformationInformation	704-398-6700	
10430 Suite-R Harris Oaks BlvdOffice	1, -3802, -3803	
1750 Shopton Road Sgt. Office	704-359-4018	
Homicide Cold Case Hotline	704-336-2358	
Homicide Tip Line	704-432-8477	
Vice and Narcotics Tip Line	704-336-8423	
Vice and Narcotics Spanish Tip Line	704-432-1521	
Major Crash Investigation Unit	704-336-3229	
Crime Stoppers Tip Line	704-334-1600	
Or text TIP372 plus message to CRIMES (274637)	-	
Animal Care and Control 8315 Byrum Drive		
Customer Service Line dial 311, to make complaints & service reque	sts. such as:	
loose dogs, aggressive animals, dog fighting, animal traps, and adoption questions (For dead animal removal, please contact Solid Waste Services at 704-336-4304) Charlotte-Mecklenburg Police Academy		
1770 Shopton Road, Charlotte, N. C. 28217Receptionist	704-432-1603	

CMPD Website

The CMPD website at CMPD.org incorporates many crime-fighting and community safety tools.

- a) Filing a crime report
 - i. Go to the CMPD.org website and click on "Report a Crime" to determine if you can file online or if you should dial 311.
- b) To retrieve a car crash (accident) or crime report, follow the link for Crime Reports or Crash Reports at CMPD.org.
 - i. Victims of crime will be able to get a free copy of their crime report by entering both the complaint number and their name. There is a \$5.00 fee charged for receiving online Crash (accident) reports. This service is provided under contract with CMPD by PoliceReports.US.
 - ii. Due to the nature of a particular crime, certain reports will only be available in person, including sexual assaults, domestic violence, suicides and vice and narcotics cases.
 - iii. These and all other public reports can be obtained from CMPD's Records Division at the following locations: CMPD Headquarters at 601 East Trade Street; the West Service Area at 4150 Wilkinson Blvd; or any Division Office.
 - iv. You may also call our Records Division at 704-336-2839 to pick reports up in person.
- c) Crime mapping service (click on the link "Locate Crime Areas")
 - i. Search crime numbers around a specific address or street
 - ii. Narrow search by crime types, dates or agencies
- d) All requirements for our Police Academy are listed on our website under "Recruiting the Best", or you may call (toll-free) 1-877-525-6145 or (local) 704-432-1603 to talk to a recruiter.
- e) Directives: All of our directives, policies and procedures are posted on our website under CMPD e-Policing Resources.
- f) To register a rental property, click on the Rental Property Ordinance link; this will take you to the rental property section. In the rental property section, please select https://rentalregistration.charlottenc.gov and this will allow you to access the application for registration.
- g) To register your house or business alarm,
 - i. Click on "alarm registration/permit" under the Community Policing section.
 - ii. This will take you to the alarm registration page.
 - iii. The alarm section of the website is loaded with educational information regarding alarm systems and alarm registration.
- h) Other items under our Community Policing and E-Policing Resources sections:
 - i. employ an off-duty officer,
 - ii. traffic accident locations.
 - iii. local ordinances of interest.
 - iv. file an officer complaint.
 - v. commend an officer,
- i) Information about Charlotte and the CMPD can be found under "Our Organization" and "Our Response Areas".
- j) Safety tips, information about CrimeStoppers, Homeland Security, alarm permits, and other community programs are among several valuable topics found under "For Your Safety".
- k) Our Newsroom contains current and archived news about the CMPD.
- I) Our Fallen Officers memorial page can be found by clicking on the link at the bottom of the first page.
- m) Also posted on the CMPD website are our "cold cases" and "missing persons" cases.

QUESTIONS ABOUT THE CHARLOTTE-MECKLENBURG POLICE DEPARTMENT

- 1) **Internships** To inquire about internships, contact the Volunteer/Citizen on Patrol Liaison: 704-353-0302.
- 2) **Noise permits -** To get a noise permit, please call CMPD's Field Services Unit at 704-432-0428.

3) Immigration status and the 287g Federal program

- a) CMPD provides police services to everyone in this community regardless of their immigration status. There are several reasons why this policy makes sense. These reasons include:
 - Victims of a crime will not report to the police if they believe they will be arrested or deported because they are without appropriate documentation.
 - ii) CMPD officers do not have the authority to enforce immigration laws concerning an undocumented immigrant if the only violation is being in the country without appropriate documentation. The authority to enforce immigration laws rests with federal law enforcement agents and not with CMPD
- b) Chief Putney fully supports the Mecklenburg County Sheriff Office's participation in the federal program, 287g. Additional information is available on the Immigration and Customs Enforcement web site (www.ice.gov/).
- c) Immigration is a priority issue nationally and the Charlotte-Mecklenburg Police Department will continue to provide appropriate support to those who have the authority to enforce federal law while we focus on reducing crime and increasing safety in our community.
- d) CMPD does not keep statistics on undocumented immigrants because immigration status is not checked until a suspect is in the hands of the Mecklenburg County Sheriff at the jail. Our officers do not have the ability to check citizenship status. Please contact the Sheriff's Office to see if they have any helpful statistics: 704-336-2543; or contact US Immigration: 704-672-6990.
- 4) **Background checks** Local Arrest Histories are not provided by the Charlotte-Mecklenburg Police Department.
 - a) All requests for arrest history information are handled by the Clerk of Court at 832 E. Fourth Street where a fee of \$25.00 is charged for the search, to be paid with cash, certified checks, or money order. No personal checks are accepted. A request may be sent by mail. Call 704-686-0400 to hear details.

5) **311**

- a) Citizens should contact 311 directly for:
 - i) Animal Control Calls
 - ii) Graffiti Calls
 - iii) Parking Violations, Loitering (no criminal activity)
 - iv) Truancy
 - v) Noise/Fireworks
 - vi) Cable/Utility Threat
 - vii) Juvenile Complaints (no criminal activity)
 - viii)Abandoned Vehicles
 - ix) Homeless Person (no criminal activity)
- b) 311 can also transfer the caller to the CMPD's Non-Emergency Police Services, who will file a report for lost property if those items might be used to steal a victim's identity.
- c) If you are calling from outside of Mecklenburg County, dial 704-336-7600
- 6) **911 recordings:** To request a recording of a 911 call, please go to CMPD.org where you will find a link to the request form.
 - a) Include as much information as possible on the request:
 - i) Complaint number
 - ii) Time call was made
 - iii) Date call was made
 - iv) Reason for the request
 - v) Include the number the 911 call was placed from if available
 - vi) Your contact information including your email address
 - vii) If you are an attorney please indicate whom you represent
 - b) The CMPD only keeps recordings for 90 days.
 - i) For calls older than 90 days the Records Division at 704-336-2839 may be able to provide information on what the caller told the 911 operator
 - ii) Unless you are the caller or attorney of record, any personal information will be edited out.
 - c) Once the request has been submitted and the recording is completed, you will be provided the recording by email.
- 7) **ID Theft:** If you think your identity has been stolen:
 - a) File a report with the jurisdiction where the crime occurred.
 - b) If the offense occurred in Mecklenburg County, or the jurisdiction where the crime occurred will not take a report AND you live in Mecklenburg County, call the Charlotte Mecklenburg Police Department at 311 to file a police report.
 - c) OR, you can file a financial identity fraud report online.
 - d) Check your credit report online for free at www.annualcreditreport.com.
 - e) Ask that a fraud alert be placed on your file if you discover accounts or inquiries that you did not initiate.
 - f) Contact the affected creditors as soon as possible and keep detailed notes.

- g) Advise them of the fraudulent use of your information and request that they send you a fraud dispute form.
- h) Most creditors will accept the FTC fraud affidavit found at http://www.consumer.ftc.gov/articles/pdf-0094-identity-theft-affidavit.pdf
- i) File a complaint with the Federal Trade Commission (FTC). The FTC maintains a database that law enforcement can use to assist with their investigations. (http://www.consumer.ftc.gov/)

8) Noisy neighbors

- a) Our Nuisance Abatement Officer is Pat Barker. To report noisy neighbors, call 9-1-1.
- b) If you call as soon as the problem starts, by the time the officer arrives, he/she may be able to hear the violation and handle it to his/her discretion.
- c) If you're concerned about your neighbors finding out that you called, you can ask that your name not be given out and make sure to tell the dispatcher that you do not want the police to come to your door.
- d) If you have any more questions, please contact Ms. Barker either via e-mail (pbarker@cmpd.org) or her office phone (704-432-3844).
- 9) **Suspicious persons or vehicles:** The CMPD encourages you to call 9-1-1 anytime you feel that a suspicious person may be "casing" an area. That way, an officer can respond and speak to the person to determine if they are there legitimately.
 - a) Please describe the suspicious person and vehicle, if possible, to the 9-1-1 operator so officers can locate him/her when they arrive.
 - b) To report a non-emergency "suspicious vehicle" that is unoccupied, dial 3-1-1 and be prepared to give any pertinent information to the operator; such as the tag number, make, model, color, bumper stickers, cracked windows, etc.; and the location of the car. A police officer will then come to the scene and run the tag.
 - c) If the vehicle has been used in a crime or is stolen, the CMPD will tow the vehicle. If not, your Homeowner's Association, Business or Apartment Management will have to call a towing service to have the vehicle removed.
 - d) Tell the operator that you would like to speak to an officer when he/she arrives to discuss your options.

WHEN TO CONTACT THE MECKLENBURG COUNTY SHERIFF

1) Fingerprints

- a. The CMPD Explorers often fingerprint children for crime kits at special events and fairs. Please contact the Explorers' Office at 704-432-0432.
- b. For adult fingerprinting for a job application or similar form (there is a \$10 charge), please contact the Mecklenburg County Sheriff's Office Permits Bureau Office at 704-336-3665.

2) Inmates and warrant checks

- a. The Mecklenburg County Sheriff's Office maintains the website where photographs of arrested suspects are displayed. Please visit http://www.charmeck.org/Departments/MCSO/Home.htm
- b. You may then search for arrested persons under "arrest" and "inmate" inquiry. The Mecklenburg County Sheriff's office website also has a link to allow searching for active warrants and mug shots.
- 3) **Firearm permits and registration** To obtain information on registering a firearm or concealed carry permits, please contact the Mecklenburg County Sheriff's Office Permits Bureau Office at 704-336-3665.

LOCAL LAW ENFORCEMENT:

Cornelius Police Department

21440 Catawba Ave Office: 704-892-1363

PO Box 399

Cornelius, NC 28092

www.cornelius.org/189/Police-Department

Davidson Police Department

216 Main Street Office 704-892-5131

PO box 579

Davidson, NC 28036

www.ci.davidson.nc.us/126/Police-Department

Huntersville Police Department

9630 Julian Clark Ave Office 704-464-5400

Huntersville, NC 28078

www.huntersville.org/Departments/Police.aspx

Matthews Police Department

1201 Crews Road Office 704-847-4069

Matthews, NC 28105

www.matthewsnc.gov/pview.aspx?id=20737&catid=567

Mint Hill Police Department

4430 Mint Hill Village Lane Office 704-545-1085

Mint Hill. NC 28227

minthill.com/police department.php?Police-Department-1

Pineville Police Department

427 Main Street Office 704-889-2231

Pineville, NC 28134

www.pinevillenc.gov/Departments/Police/tabid/132/Default.aspx

UNC Charlotte – Police & Public Safety

9151 Cameron Blvd Office 704-687-8300

Charlotte, NC 28223

http://police.uncc.edu/

CPCC Security Non-emergency 704-330-6632

http://police.uncc.edu

Charlotte-Mecklenburg Schools Police Department

700 E Stonewall St, Ste 700 Office 980-343-6030

Charlotte, NC 28202

http://www.cms.k12.nc.us/cmsdepartments/safety/SchoolLawold/Pages/About%20Us.aspx

Gaston County Law Enforcement

Gastonia Police Department

200 East Long Avenue, Office 704-866-3300

Gastonia, NC 28052

http://www.cityofgastonia.com/police-main

Gaston County Sheriff's Department

425 Martin Luther King Jr Way Office 704-869-6800

Gastonia, NC 28053

http://gastongov.com/departments/sheriff

Gaston County Police Department

420 West Franklin Blvd Office 704-866-3320

Gastonia, NC 28053

http://gastongov.com/departments/police

Mount Holly Police Department

400 E Central Ave. Office 704-827-4343

Mount Holly, NC 28120

http://www.mtholly.us/police_department.php?Police-Department-1

Cramerton Police Department

155 N Main Street Office 704-824-7964

Cramerton, NC 28032

http://cramertonpd.org/

Union County Law Enforcement

Monroe Police Department

218 E. Franklin Street Office 704-282-4700

Monroe, NC 28111

http://police.monroenc.org/

Stallings Police Department

315 Stallings Road Office 704-821-0300

Stallings, NC 28104

http://www.stallingsnc.org/police_department.php?Police-Department-1

Waxhaw Police Department

3620 Providence Road South Office 704-843-0353

Waxhaw, NC 28173

http://www.waxhaw.com/index.aspx?nid=127

Wingate Police Department

4114 Hwy 74 East Office 704-233-1697

Wingate, NC 28174

http://www.townofwingatenc.gov/departments/police/

Union County Sheriff's Office

3344 Presson Road Office 704-283-3789

Monroe, NC 28112

http://www.co.union.nc.us/PublicSafety/SheriffsOffice.aspx

Cabarrus County Law Enforcement

Concord Police Department

PO Box 308 Office 704-920-5000

41 Cabarrus Ave W

Concord, NC 28026 http://www.concordnc.gov/Police

Kannapolis Police Department

401 Laureate Way, Office 704-920-4000

Kannapolis, NC 28081

http://www.kannapolisnc.gov/GovernmentDepartments/Police/

Cabarrus County Sheriff's Office

PO Box 525 Office 704-920-3000

Concord, NC 28026

https://www.cabarruscounty.us/government/departments/sheriff/

OTHER POLICE AGENCIES

AMTRAK Police 800-331-0008

Or text to APD11 (or call 9-1-1)

https://police.amtrak.com/

Rowan County Sheriff's Office

232 North Main Street Office 704-216-8700

Salisbury, NC 28144

https://www.rowancountync.gov/485/Sheriffs-Office