

THE LAURELS & THE HAVEN  
IN HIGHLAND CREEK

# Meet our Team

Every day, our experienced team works diligently to keep our residents happy and safe. Meet the dedicated professionals who ensure every need is met, and who fill our community with happiness.



**Amie Swaringen**  
**Director of Resident Services**  
ASwaringen@5ssl.com

Amie is responsible for the operations of our Wellness Department, and has been ensuring residents receive the highest quality

of care for four years. As a registered nurse of 35 years, her expertise spans across oncology, wound care, and home health. She lives in Oakboro with her husband Jeff, is a proud mother of three, and grandmother of soon-to-be four grandchildren.



**Curtis English**  
**Director of Sales and Marketing**  
CEnglish@5ssl.com

Curtis has been in sales and marketing for over 20 years. His journey into senior living began in 2017, and he has been helping seniors and their families improve their lives ever since. Curtis believes family is one of the most important aspects of life, and he's grateful to the families that trust him with their care. Curtis lives happily with his two sons and beautiful wife.



**Carly Barnhardt**  
**Assistant Director of Resident Care**  
CBarnhardt@5ssl.com

Carly has been with Five Star for over 13 years. She started in 2007 as a CNA/Med tech. After graduating from nursing school in 2011, she found her fit as Assistant Director of Resident Care. Ever since March of 2019, Carly has brought her passion for working with seniors to the Laurels each day. She also has a six-year-old daughter who is her whole world.



**Donna Pemberton**  
**Nursing Supervisor**  
DPemberton@5ssl.com

Donna has worked at the Laurels and the Haven for 15 years. Originally from Michigan, Donna lived in Florida for 20 years. Later, she and her 91-year-old mother found their home in North Carolina. As a nurse, Donna delivers excellent care and compassion to residents every day. She has two daughters and six grandchildren whom she loves wholeheartedly.



**Christopher Boyleston**  
**Food and Beverage Director**  
CBoyleston@5ssl.com

From fine dining to catering, Chris's experience spans across a variety of cuisines and culinary techniques. With a culinary arts degree from Johnson and Wales and a Bachelor's in Food and Beverage Management, Chris enhances our residents' experiences each day. Through staying on top of trends and constantly learning, Chris has found a deeper appreciation for food as a culture, form of expression, and way of improving health. He lives in East Charlotte with his wife and enjoys tending to his outdoor garden and chickens in his free time.

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6101 Clarke Creek Parkway • Charlotte, NC 28269 • 704-947-8050 • [www.LaurelsHighlandCreek.com](http://www.LaurelsHighlandCreek.com)

ASSISTED LIVING • MEMORY CARE • REHABILITATION • RESPITE STAYS

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**John Dallmeyer**  
**Director of Maintenance**  
JDallmeyer@5ssl.com

John has spent over 35 years in the commercial/residential property management field. Originally from Massachusetts, John moved to North Carolina three years ago, and has been an essential part of the Five Star team ever since. Whether he's providing great customer service or leading the maintenance department, John embodies the Five Star tradition of excellence.



**Mashanda Patterson**  
**Executive Director**  
MGraham1@5ssl.com

Mashanda has made every moment of her career an opportunity for growth. With a BS in Healthcare Administration and an MS in Healthcare Management, she started at an Assisted Living community for young adults with brain injuries and lifelong disabilities in Nebraska. While there, she developed a passion for teaching and leading others. As a North Carolina assisted living preceptor, Mashanda has continued her love of teaching and healthcare with Five Star.



**Niki Bryant**  
**Lifestyle360 Program Director**  
NHendrix@5ssl.com

Niki has been with Five Star for eight years. She coordinates volunteers, accommodates entertainers, and delivers a variety of engaging programs to residents. With a degree in sociology and psychology from Appalachian State University and a certificate in gerontology from University of North Carolina at Charlotte, Niki is an expert in providing excellent senior care. When she's not at work, Niki enjoys being outside, traveling and eating at nice restaurants.



**Portia Dixon**  
**Lifestyle360 Program Director,  
Bridge to Rediscovery™**  
PRezka@5ssl.com

Born and raised in Greensboro, North Carolina, Portia has been enriching the lives of seniors with Five Star for 18 years. Working in the Bridge to Rediscovery program, Portia's person-centered approach and engaging activities help residents live happily each day. She enjoys reading, gardening, listening to music, dancing, tasting food and wine, laughing, and helping others better themselves.



**Rosemary Osei-Wusu**  
**Director of Resident Care**  
ROseiwusu@5ssl.com

Rosemary is a licensed practical nurse who has 20 years of experience. She has a passion for working with seniors and helping them improve their lives each and every day. Rosemary especially enjoys working with Memory Care residents. She's been with The Haven for fifteen wonderful years.



**Venessa Bravo**  
**Business Office Manager**  
VBravo@5ssl.com

Venessa has been with Five Star ever since she graduated from The University of North Carolina in 2017. She started as an intern and moved up to Business Office Manager. Venessa loves working with new team members, conducting training sessions, and hearing residents' stories. When she's not in the office, Venessa enjoys spending time with her family, trying new places to eat, or testing a new recipe – and you can always find her wearing leopard print.

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